

USER MANUAL

MASCOT **SmartStore**

www.mascotsmartstore.com

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Mascot SmartStore app is your portal for ordering work clothes and protective equipment.

Here you will find Consolvo's approved selection of products that are available to order. The app is available in Mobile, Pad and PC versions.

The assigned score reflects a normal consumption, according to your clothing needs.

The goods are delivered to the desired post office/delivery point after approx. 4-7 working days. To reduce the environmental impact associated with shipping, it is recommended to place orders of at least 500 points.

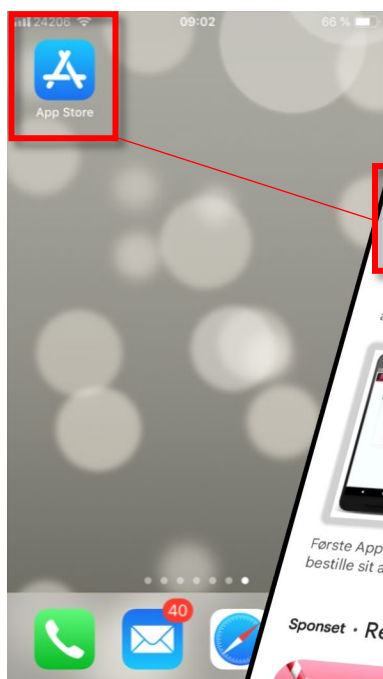
NB!

Before ordering clothes: Be sure to review the size guide and take correct measurements. The new clothes do not follow standard measurements.

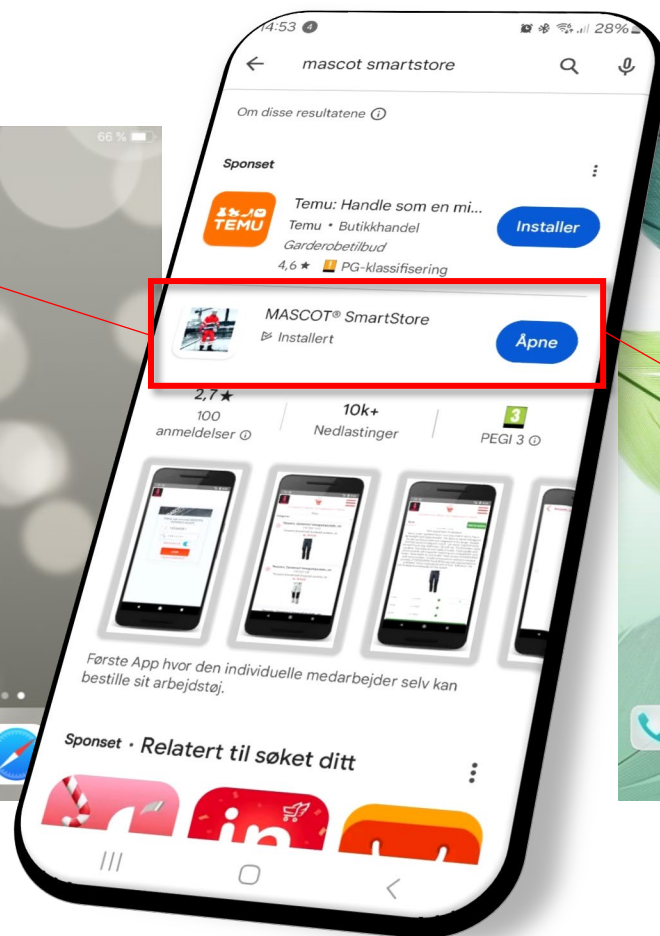
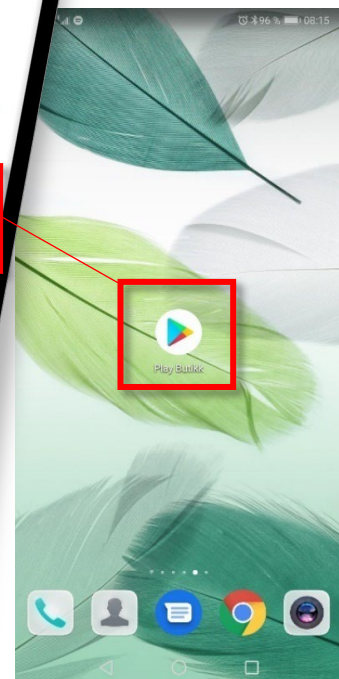
How to download Mascot to your mobile, log in and change language?

If you have an Android phone you need to find a program called *Play Store*. If you have iPhone find the program called *App Store*. Open the program, type " Mascot " in the search field and then "Install" and "Open". The downloaded program behaves the same whether you have an Android or an iPhone .

IPHONE:



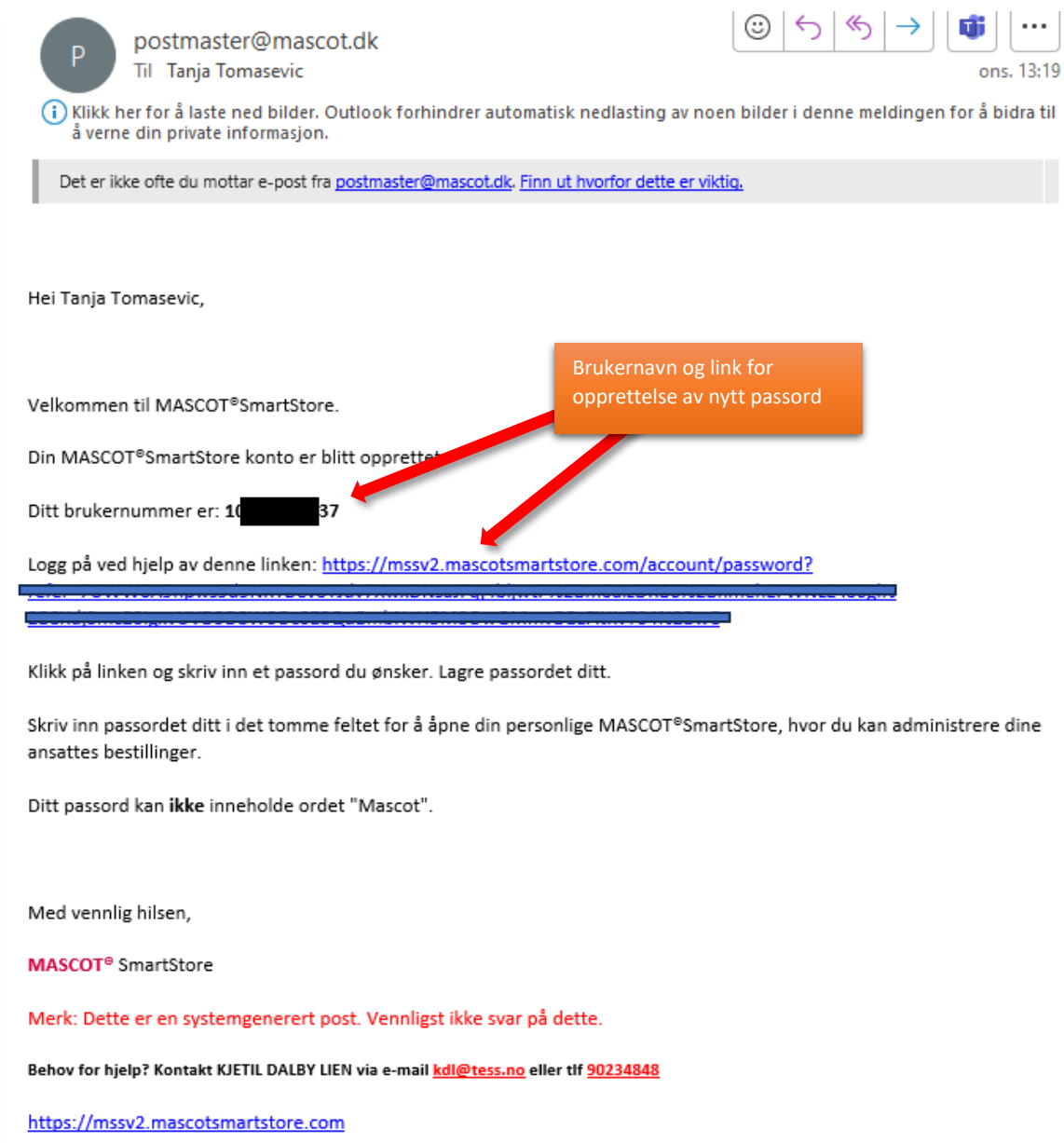
ANDROID:



Login:

You will be sent an email to your company email (firstname.lastname@consolvo.no) from postmaster@mascot.dk . This contains your username and a link to create a password. Notify Consolvo's head office or your immediate manager if you have not received this email.

Login is only approved with the *@consolvo.no email address.



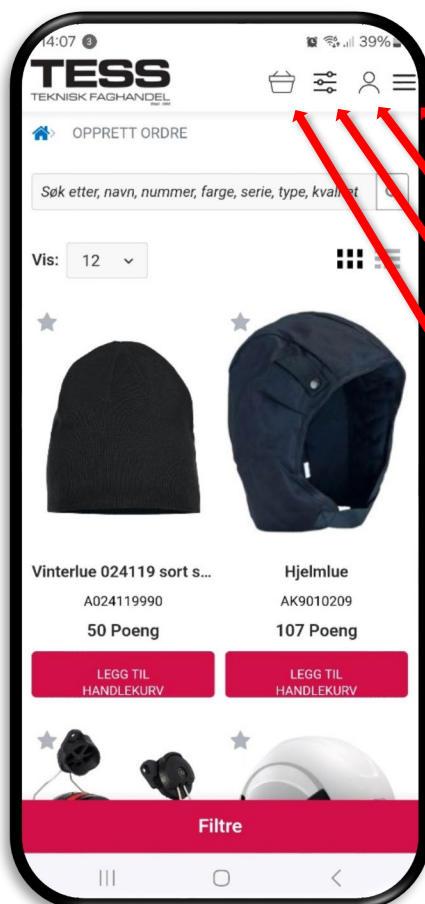
When you open the app, your login page will look like this:

Username: See email from postmaster@mascot.dk

Password: When logging in for the first time, use the link sent via email. An optional password is created upon first login.

Remember to check *Save my login information* (Lagre min innloggingsinformasjon) so that you don't have to enter your username and password every time you open the application.

This is the home page.

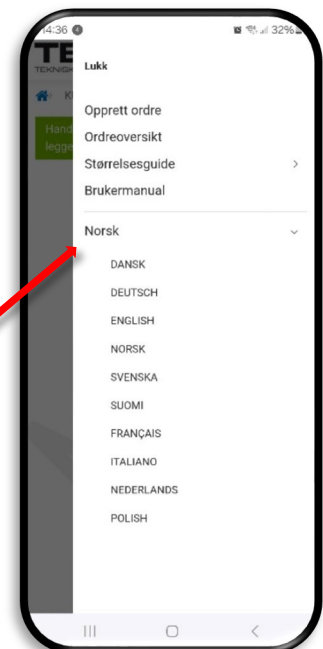


Orders and size guide

Balance

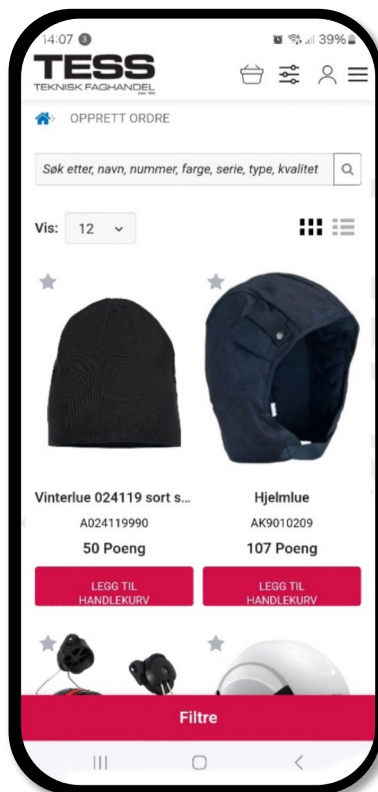
App settings (language)

Shopping cart



How to order products from the app?

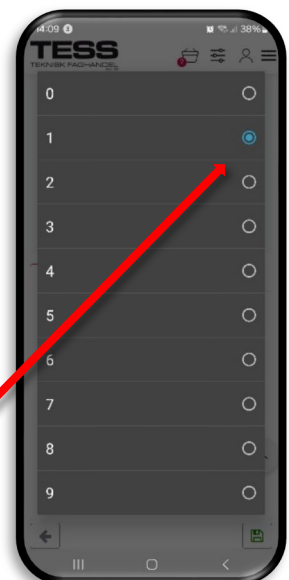
2. Select from the list or search for the product you want to buy. Under the product you'll see how many points it costs.



1. Once the product is selected, you must choose the size and quantity. Then add the product to the shopping cart by clicking on the shopping cart at the bottom right.



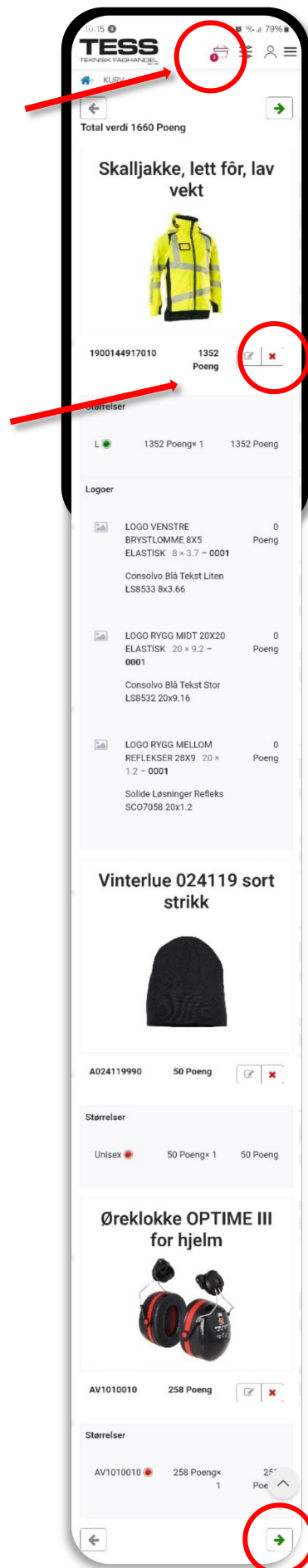
3. When the product you have selected has been added to the shopping chart, you will automatically be sent back to the product page (front page) where you can select more products.



4. When you have finished shopping, click on the shopping basket in the top right corner and you will see all the products you have selected, as well as the total point cost.

There are 3 products displayed in my shopping cart; jacket, hat and earmuffs for helmet. You can also cancel a purchase by pressing the red X.

Any error messages may mean that you do not have enough points in your account. In that case, contact the nearest manager.



5. Fill in the address you want the products to be sent to. Remember to fill in the correct project number. Then press green plane.

TESS
TEKNISK FAGHANDEL

KURV FRIGI ORDRE

Ordreoversikt Total verdi 3422 Poeng

Sendealternativer

Leveringsadresse

☒ Send til privatadresse

Søk i tidligere leveringsadresser

Navn (20)

Tanja Tomasevic

Prosjekt nr. (8)

P 0000-01

Gate (20)

Ringvein 6

Gatenavn fortsatt (30)

Land

Norge

Postkode (11)

3409

Poststed (29)

Tranby

E-post

tanja.tomasevic@consolvo.no

Skriv inn mobilnummer

+47

987 65 432

⚠ Skriv et gyldigt telefonnummer

TESS
TEKNISK FAGHANDEL

BEDRIFT ORDRE

Søk etter ordrenummer

1 oppføringer Vis: 10

Ordrenr.	Frigitt til MASCOT	Dellevering	Status
1681576		Tillatt	Frigitt til bedrift

SISTE SIDE

Filtre

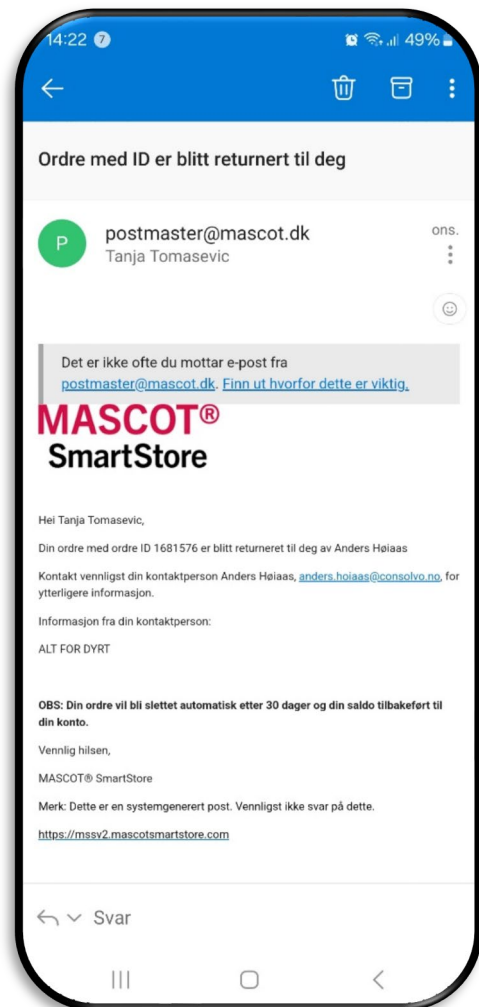
Congratulations! You have now ordered goods to the desired address. You will receive a confirmation by e-mail that the order has been sent to Consolvo and is awaiting approval by the administrator.

The goods have been ordered. What now?

You have now received a confirmation by e-mail that the order has been sent to Consolvo and is awaiting confirmation.



If the order is not approved, you will receive an email explaining why it was not approved. Please contact the administrator who declined the order (the name is in the email) if you do not agree with the decision.

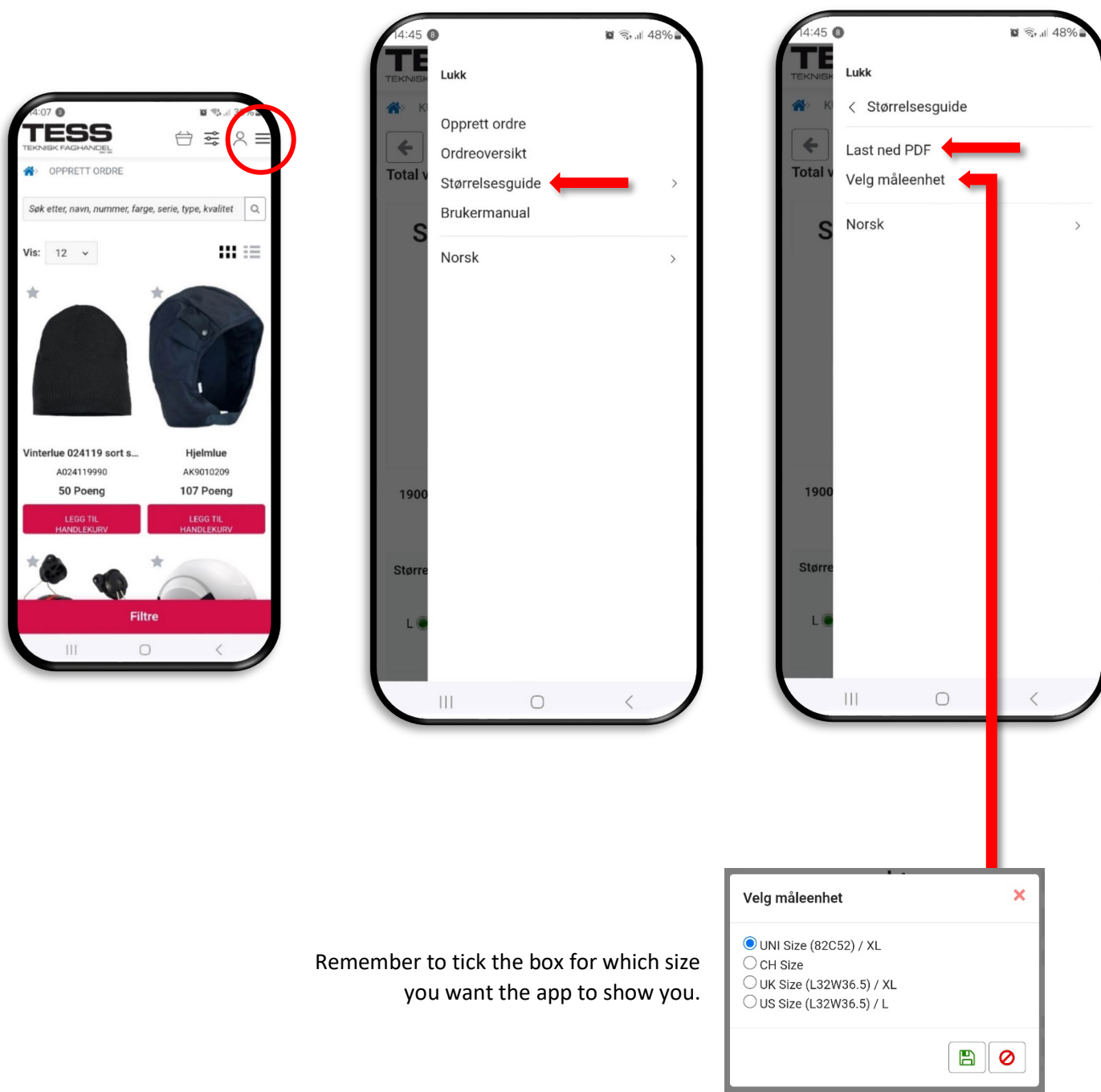


GOOD LUCK!

Size guide

The size you have tried on and registered in the system is marked under "Measured size". The system remembers which size you last ordered. When you next access the product, you will get a star marking next to your last ordered size.

You can find the size guide on the next page of this document or in the app as follows:



Find the correct size

The right size is crucial for the workwear's functionality, and for your comfort and safety. In MASCOT's assortment, many products have a fit that can be used by both men and women. In addition, you will find MASCOT products that are especially designed for women, as well as an assortment for children.

To find the right size, and get the most accurate measurement, we recommend that someone else measures you. Take the measurements close to the body. Also remember to measure your leg length. In most of MASCOT's trousers, you can choose between three leg lengths.

If you're a woman, you have several options

Many of MASCOT's ranges are available in one or more ladies fits. If you choose a product for women, please ensure you measure according to the ladies fit and the sizes form for women. Some of the men's products also fit women. If you pick a men's product, the measurements must be taken from the men's fit and sizes form for men.

Measurements for men's fit



Measurements for ladies fit



H. Head measure

Measure the circumference of the head.

P. Collar size

Measured around the neck – 1 cm above the collar bone.

A. Chest

Measured around the widest part of the chest.

K1. Waist size

Measure the waist size just above the navel. You need to tighten the measuring tape.

K2. Waist size

Measure the waist size just below the navel. You need to tighten the measuring tape.

K3. Waist size

Measure the narrowest point of your waist. Your waist size is used together with your hip size to find your fit – DIAMOND or PEARL.

L1. Hip size

Measured around the widest point of the hips.

L2. Hip size

Measured with legs together around the widest point of the hip. In MASCOT's products for women, it is the hip measurement that determines which size to choose.

E. Inner seam

The length is measured on the inside of the leg from crotch to floor (barefoot).

E1. Inside leg length (product size)

Inside leg length E1 is the product size. Measured on the inside leg of the product's leg from the crotch down to the lower hem.

T. Height

Your full height.

Try the clothes on!

In that way, you are sure that the clothing fits as it should.

How to find your size in the measuring chart

MEN

T-shirts, sweatshirts, jackets and additional tops as well as boilersuits																						
	C42	C43	C44	C45	C46	C47	C48	C49	C50	C51	C52	C54	C56	C58	C60	C62	C64	C66	C68	C70	C72	C74
	XXS		XS		S				M		L		XL	2XL		3XL		4XL		5XL		6XL
A - Chest (cm)	84	86	88	90	92	94	96	98	100	102	104	108	112	116	120	124	128	132	136	140	144	148
A - Chest (inch)	33		34.5		36		38		39.5		41	42.5	44	45.5	47	49	50.5	52	53.5	55	56.5	58

Shirts (Workshirt)																						
	C42	C43	C44	C45	C46	C47	C48	C49	C50	C51	C52	C54	C56	C58	C60	C62	C64	C66	C68	C70	C72	
	XXS		XS		S				M		L		XL	2XL		3XL		4XL		5XL		
P - Collar size (cm)					37-38				39-40		41-42		43-44	45-46		47-48	49-50		51-52		53-54	
P - Collar size (inch)					14.5				15.5		16.5		17.5	18		19	19.5		20		21	

Trousers/bib & braces																						
EU	C42	C43	C44	C45	C46	C47	C48	C49	C50	C51	C52	C54	C56	C58	C60	C62	C64	C66	C68	C70	C72	C74
UK/US	27	28	28.5	29.5	30.5	31.5	32.5	33.5	34.5	35.5	36.5	38.5	40.5	42.5	44.5	46.5	48.5	50.5	52.5	54.5	56.5	58
F	36	37	38	39	40	41	42	43	44	45	46	48	50	52	54	56	58	60	62	64	66	68
	XXS		XS		S				M		L		XL	2XL		3XL		4XL		5XL		6XL
K1/K2 Waist size (cm)*	68	70	73	75	78	80	83	85	88	90	93	98	103	108	113	118	123	128	133	138	143	148
K1/K2 Waist size (inch)*	27	28	28.5	29.5	30.5	31.5	32.5	33.5	34.5	35.5	36.5	38.5	40.5	42.5	44.5	46.5	48.5	50.5	52.5	54.5	56.5	58
L1 - Hip (cm)	90	92	94	96	98	100	102	104	106	108	110	114	118	122	126	130	134	138	142	146	150	154
L1 - Hip (inch)	35.5	36	37	38	38.5	39.5	40	41	41.5	42.5	43	45	46.5	48	49.5	51	52.5	54	56	57.5	59	60.5

*Bib & braces are not available in odd-sizes.

E - Leg length (cm)	76	82	90
E - Leg length (inch)	30	32	35

Shorts		
E1 – Trouser leg length, product size (cm)	24	29
E1 – Trouser leg length, product size (inches)	9	11

Jeans									
K1/K2 - Waist size (inch)	29	30	31	32	33	34	36	38	40
K1/K2 - Waist size (cm)	73	76	78.5	81	83.5	86	91	96	101

E - Leg length (inch)	30	32	34	36
E - Leg length (cm)	76	82	87	92

Headgear										
	S		M		L		XL		2XL	
H - Head measure (cm)	54	55	56	57	58	59	60	61	62	63
H - Head measure (inch)	21	21.5	22	22.5	23	23.25	23.5	24	24.5	25

WOMEN

MASCOT offers a wide range of products developed especially for women.

Tops										
	XS	S	M	L	XL	2XL	3XL	4XL	5XL	6XL
A - Chest (cm)	76	82	88	96	104	112	120	128	136	144
A - Chest (inch)	30	32	34.5	37.5	41	44	47	50.5	53.5	56.5
L2 - Hip (cm)	86	92	100	108	116	124	132	140	148	156
L2 - Hip (inch)	34	36	39.5	42.5	45.5	49	52	55	58	61.5

Across MASCOT’s assortment you will find women’s trousers, shorts and skirts in two different fits. It is your body’s measurements that determine which fit you should choose. The two fits are called: DIAMOND and PEARL.


Two steps to find the trousers/skirts/shorts that are just perfect for you:

1) Find your fit

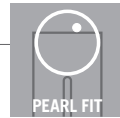
Your MASCOT fit will depend on a combination of your waist size (the narrowest part) and your hip measurement (the widest part). The general rule of thumb is that if there is a difference of more than 20 centimetres between your hip and your waist measurements then you should opt for a DIAMOND fit. If the difference is less than 20 centimetres, on the other hand, then you should choose PEARL.

2) Find your size

You can find your size by measuring the circumference of your hip at its widest point. Keep your legs together when measuring hip width. Check the table below your fit: Determine your size based on the circumference of your hip.

<div> Ladies trousers and skirts DIAMOND fit: A difference between waist and hip measurements of more than 20 cm.</div>													
EU		C34	C36	C38	C40	C42	C44	C46	C48	C50	C52	C54	C56
UK		UK6	UK8	UK10	UK12	UK14	UK16	UK18	UK20	UK22	UK24	UK26	UK28
F		34	36	38	40	42	44	46	48	50	52	54	56
	XS	S	M		L		XL	2XL		3XL	4XL	5XL	6XL
K3 - Waist size (cm)	70	74	78	82	86	90	94	98	104	110	116	122	128
K3 - Waist size (inch)	27.5	29	30.5	32	34	35.5	37	38.5	41	43.5	45.5	48	50.5
L2 - Hip (cm)	96	100	104	108	112	116	120	124	130	136	142	148	154
L2 - Hip (inch)	37.5	39.5	41	42.5	44	45.5	47	49	51	53.5	56	58	60.5

*XS is only available in MASCOT® FOOD & CARE.

<div> Ladies trousers and skirts PEARL fit: There is a small difference between waist and hip measurements.</div>													
EU		C34	C36	C38	C40	C42	C44	C46	C48	C50	C52	C54	C56
UK		UK6	UK8	UK10	UK12	UK14	UK16	UK18	UK20	UK22	UK24	UK26	UK28
F		36	38	40	42	44	46	48	50	52	54	56	58
	XS	S	M		L		XL	2XL		3XL	4XL	5XL	6XL
K3 - Waist size (cm)	74	78	82	86	90	94	98	104	110	116	122	128	136
K3 - Waist size (inch)	29	30.5	32	34	35.5	37	38.5	41	43.5	45.5	48	50.5	53.5
L2 - Hip (cm)	92	95	98	101	104	107	110	115	120	125	130	135	140
L2 - Hip (inch)	36	37.5	38.5	39.5	41	42	43.5	45	47	49	51	53	55

*XS is only available in MASCOT® FOOD & CARE.

E - Leg length (cm)	76	82
E - Leg length (inch)	30	32

FOOTWEAR

You spend many hours a day in your shoes. It is therefore essential that you choose them carefully. Shoe sizes can vary slightly. That's why we recommend you try the shoes on before buying. This ensures that you get the correct size, and that you have a shoe fit to match your feet.

MASCOT's sizes generally follows standard shoes sizes. Footwear in the smaller sizes, 35-41, are slightly narrower (width 8) than the bigger sizes, 39-50, (width 10 and width 11).

Footwear																
EU size	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50
UK size	2.5	3.5	4	5	6	6.5	7	8	9	10	10.5	11	12	13	14	15
US size, men	4	5	5.5	6.5	7	7.5	8	9	10	11	11.5	12	13	14	15	16

MASCOT

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